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#### **OUR MISSION**

To understand the journey of patients and families in order to provide excellent personalized care, exceed expectations and outcomes, while focusing on the mind, body, and spirit, in order to increase the quality of life of those we serve.

#### ON-CALL NURSE AVAILABLE

24 HOURS A DAY **7** DAYS A WEEK

To report any concerns about safety or quality of care please call: Department of Public Health at (602) 364-3030



To be the provider of choice and leader in the community by providing innovative solutions in end of life care.



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### EMBRACING LIFE WITH HOPE

## WHAT IS HOSPICE CARE?

Palliative/hospice is a special concept of care designed to provide comfort and support compassionately to patients and their families when a life limiting illness no longer responds to cure-oriented treatment.

#### SUPPORT, COMFORT AND GUIDANCE

Hospice care neither prolongs life nor hastens death, but focuses rather on the quality of life. The goal of hospice is to provide support, comfort, and guidance with an emphasis on dignity.

Enjoy the best possible quality of life

- Have their values and wishes honored
- Experience dignity in their care
- Receive care in their environment of choice
- Know what to expect
- Receive continued support

### SERVICES

With a strong emphasis on symptom management, Infinite Love Hospice routinely delivers the following services and supplies:

- Physician Oversight
- Home Visits
- Nursing Care
- Certified Nursing Assistants
- Medical Social Services
- Crisis Counseling
- Volunteer Services
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Medical Equipment
- Medical Supplies
- Bereavement Counseling

#### WHEN TO CONSIDER HOSPICE

- Frequent Hospitalizations
- Progressive Weight Loss
- Increased Dependence on Others
- Physical Decline
- Loss of Function
- Recurrent Infections
- Deteriorating Mental/Memory Status
- Desire for Comfort Care

### WHO IS ELIGIBLE?

Hospice care is for those individuals with life expectancy of six months or less and have chosen to focus on palliative comfort and relief from pain and symptom care. No one is denied service regardless of age, race, sex, sexual orientation, religion, or diagnosis. End stage diseases commonly associated with hospice care include:

- Cardiovascular Disease
- Cancer
- Alzheimer's Disease
- = HIV
- Respiratory Disease
- Neurological Disease
- Liver/Renal Disease
- Stroke
- Coma

### WHO PAYS FOR HOSPICE CARE?

Hospice is a fully covered Medicare/ Medicaid benefit, unlimited in length, and also covered by many private insurance companies. Medicare and many other health plans cover hospice care, medications, supplies, and equipment related to the hospice diagnosis, with no out-of-pocket expenses to the patient.

#### FUNDAMENTAL VALUES AND ART OF CARING

Unity - Dignity - Honesty - Excellence - Innovation - Integrity - Kindness - Respect